

YORK TEACHING HOSPITALS

Project improves quality and efficiency delivering £600k in savings



CHALLENGE

With a national demand for increased safety and quality and a continual focus on efficiencies, York Teaching Hospitals NHS Foundation Trust called in i-Clean to benchmark their in-house cleaning services to ensure they were using the proper processes and procedures to deliver the best quality and value for money.

"The trust has to complete an annual statutory return using the NHS tool, ERIC (Estates Return Information Collection). While our results have been reassuring there is not the depth or accuracy of data to compare with Trusts and draw solid conclusions."

Andy Fargrieve, Head of Estates and Facilities, York Teaching Hospitals.

SOLUTION

Following a detailed analysis of documentation and on-site inspections, i-Clean consultants worked with the Trust's Facilities and Estates Teams and Senior Management to conduct a Trust-wide benchmarking efficiency review.

The report of findings identified the potential for significant savings, largely through the revision of risk categories and frequencies, increased and systemised use of micro-fibre and the standardising of processes and procedures across all sites.

Micro-fibre was trialled and adopted by the Trust, and i-Clean were engaged to revise risk categories, frequencies and to support with standardisation across the Trust.

RESULT

"The i-Clean benchmarking process has enabled us to accurately measure the Trust, identify areas of discrepancies and make improvements to raise quality and reduce costs.

We have only had to make a small cost-investment in micro-fibre, however the long-term benefit far outweighs the cost and overall we are targeted to make a potential cost-saving of £600,000.

We have been fully supported by i-Clean and I am very happy with the service received and look forward to an on-going partnership."

ABOUT YORK TRUST

The York Teaching Hospitals NHS Foundation Trust runs a combination of acute hospitals and specialist healthcare services across the breadth of North Yorkshire covering 3,400 square miles and 40 different sites.

With a turnover of £400 million the Trust has a workforce of 8,000 which responds to 127,000 A&E attendances, 390,000 outpatient appointments and delivers 5,000 babies annually.

ABOUT i-CLEAN

i-Clean provide independent best practice benchmarking of cleaning and waste services to organisations in all sectors, helping clients improve standards, reduce costs and ensure best value for money.

i-Clean has demonstrable experience throughout the sector of health and social care having worked with NHS and private providers.

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