

Case Study

SADDLEWORTH SCHOOL

Saddleworth School Restore Control and Boost Efficiency



CHALLENGE

Saddleworth School's cleaning contractor was failing to meet sufficient standards of cleanliness and adequate levels of staffing. Complaints from staff, pupils and other building users were mounting and the loss in cleaning productivity was estimated to be 42%.

"We knew we had to bring our cleaning in-house to gain greater financial and operational control, but we lacked necessary cleaning knowledge."

Garrie Smith, Business Manager, Saddleworth School.

SOLUTION

i-Clean consultants completed a detailed analysis of documentation, policies and procedures, comprehensive site assessment and benchmarking efficiency review. The report of findings, reviewed by senior management at Saddleworth School formed the blueprint for the new in-house cleaning team and cleaning management system, which i-Clean saw through to implementation.

"We also have an electronic auditing tool so we can collect data on a regular basis to measure our progress and performance. We want to know we are consistently meeting the standard, so our next step is to achieve and retain i-Clean certification to evidence our good work." Garrie Smith.

RESULT

"The school looks and feels much cleaner and complaints have diminished.

A key part for us is on-going i-Clean site certification. We want to know we are meeting best practice, to celebrate our successes and to evidence budget well spent to our Governors.

Ultimately, we pride ourselves on providing a good learning environment. While there's a number of ways to do this, having a clean school is definitely one of them. It improves health and productivity, and like the broken window theory, a clean tidy school will increase our students respect for their environment." Garrie Smith.

ABOUT SADDLEWORTH SCHOOL

Saddleworth School is an 11-16 co-educational school set in the dramatic and beautiful countryside of East Oldham, with a pupil population of 1,350.

Established in 1911, the school has been expanded over the years to form a series of interconnected buildings.

In 2010, Saddleworth School's pupil attainment was judged "high" by Ofsted.

ABOUT i-CLEAN

i-Clean provides independent best practice benchmarking to organisations in all sectors, helping clients improve standards, reduce costs and ensure best value for money from their in-house provision or contracted provider.

i-Clean has demonstrable experience throughout the spectrum of education, having worked with independent and state schools to further and higher educational institutions.

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