

# London's City Hall – the home of London government – uses i-Clean Systems to benchmark the efficiency of the cleaning contract

One of London's most celebrated buildings – housing the Mayor of London, the London Assembly and the Greater London Authority – chose i-Clean Systems to independently assess which contractors were the best value during the competitive tender of the cleaning contract.



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City Hall is a unique structure which has a floor space of 12,000 square metres, is 45 metres high, and has 10 floors in the form of a distinctive glass globe on the south bank of the River Thames. The building has no straight walls and great variety in its internal construction: keeping it bright and welcoming for staff, as well as for visiting members of the public, is a week-long challenge which must be met.

“As the headquarters for the Mayor and the Greater London Authority, it is essential that City Hall is kept up to as high a standard as possible,” explains Alex Fleming, amenities manager with the Greater London Authority, who coordinated a recent review of the cleaning operation.

“The Greater London Authority selected i-Clean Systems consultants because they were able to use benchmarking techniques to create a model, detailing the frequency and comparative difficulty of the cleaning tasks required.”

The GLA took over the striking, rounded glass City Hall building in July 2002. It was designed by Foster and Partners, one of Britain's leading architects, whose design brief was to create a building for the GLA that would become a new landmark for the capital. The building has no 'front' or 'back': its shape is derived from a modified sphere, designed to minimise the surface area exposed to direct sunlight. The design incorporates a number of features to make the building as green as possible.

Members of the public are able to visit parts of City Hall during the week and on some weekends.

Since its introduction by Malvern, Worcestershire-based i-Clean Systems Ltd in August 2005, the i-Clean™ Cleaning Management System has attracted interest from a variety of public, commercial, manufacturing and service sectors. It is the first cleaning management system to be approved by the British Institute of Cleaning Science.



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